



**Product Bulletin Date: 05.10.17**

**TSB: 17.05.10.VL**

---

**Subject: Valvoline Secondary Supplier Filters**

**Ref: VO-84 and VO-114**

With our focus to meet or exceed our targeted service levels, on occasion we find ourselves needing to utilize outside filter sources. When new cars are released we find it takes time to produce our Valvoline filters so you may receive non-Valvoline branded filters for a short time. You may have received filters other branded filters supporting 2017 models recently.

Another occasion is when we exceed our volume to our production schedule. This is the current situation for the VO-84 and VO-114 oil filters. Due to a temporary shortage of these filter, a second vendor has been found to provide a short-term supplement to supply. The supplemental filters will ship in a white box with the Valvoline part number printed on it. The end caps of the filters will have the supplier name on it. There will not be any change in price.

Although you may see slight variation in the appearance of filters, these are only cosmetic in nature and have no effect on the filter function or application. The pictures below are the temporary filters for reference.



**VO-84**



**VO-114**

I appreciate your understanding as we strive to provide you with the best service and product. Please visit [www.valvolinefilters.com](http://www.valvolinefilters.com) for the most current product information. If you have any questions, please contact Christa Bryant at [cbryant@valvoline.com](mailto:cbryant@valvoline.com) or 1-800-Valvoline.